

July 17, 2024

The Listing Department
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai 400 001
BSE SCRIP Code: 543425

The Listing Department
National Stock Exchange of India Limited
Exchange Plaza
Bandra Kurla Complex, Bandra (East)
Mumbai 400 051
NSE Symbol: MAPMYINDIA

Subject: Submission of Business Responsibility and Sustainability Report ('BRSR') for the FY 2023-24
Ref: Regulation 34(2)(f) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

Dear Sir / Madam,

Please find enclosed the Business Responsibility & Sustainability Report for the FY 2023-24 as required under Regulation 34(2)(f) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015

The BRSR is also uploaded on the Company's website at www.mapmyindia.com

Kindly acknowledge the receipt of the same.

Thanking you.

Yours faithfully,
For C.E. Info Systems Limited

Saurabh Surendra Somani
Company Secretary & Compliance Officer

Encl: BRSR Report

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

Section A: General Disclosures

I. Details of the listed entity

1. **Corporate Identity Number (CIN) of the Listed Entity :** L74899DL1995PLC065551
2. **Name of the Listed Entity :**
C.E. INFO SYSTEMS LIMITED popularly known as MapmyIndia.
3. **Year of incorporation :** 1995
4. **Registered office address :**
FIRST, SECOND & THRID FLOOR, PLOT NO. 237
OKHLA INDUSTRIAL ESTATE, PHASE -III, NEW DELHI
NEW DELHI South Delhi DL 110020 IN
5. **Corporate address :**
FIRST, SECOND & THRID FLOOR, PLOT NO. 237
OKHLA INDUSTRIAL ESTATE, PHASE -III, NEW DELHI
NEW DELHI South Delhi DL 110020 IN
6. **E-mail :** cs@mapmyindia.com
7. **Telephone :** 011 – 4600 9900
8. **Website :** https://www.mapmyindia.com/
9. **Financial year for which reporting is being done :**
FY 2023-24
10. **Name of the Stock Exchange(s) where shares are listed :** BSE & NSE
11. **Paid-up Capital (Rs.) :** 10, 81, 43, 972
12. **Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report :**
Name: Saurabh Surendra Somani
Designation: Company Secretary & Compliance Officer
Telephone Number: 011-46009900
E-mail id: cs@mapmyindia.com
13. **Reporting boundary – Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together). :**

Standalone basis
14. **Whether the company has undertaken reasonable assurance of the BRSR Core? If Yes, Provide the Name of Assurance Provider.**

No, as per SEBI circular SEBI/HO/CFD/CFD-SEC-2/P/ CIR/2023/122 dated 12th July, 2023, Top 150 listed Companies based on market capitalization as on March 31, 2024, shall mandatorily obtain Reasonable Assurance of BRSR Core.

15. **If Yes, Provide the type of assurance obtained.**

Not Applicable.

II. Products/services

16. **Details of business activities (accounting for approx. 90% of the turnover):**

Sl. No	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1.	Sale of Services	Sale of Map data and services includes royalty, annuity, subscription, software and projects called MaaS, PaaS, SaaS.	88.73

17. **Products/Services sold by the entity (accounting for approx. 90% of the entity's Turnover):**

Sl. No	Product/Service	NIC Code	% of total Turnover contributed
1.	Sale of Map data and services includes royalty, annuity, subscription, software and projects called MaaS, PaaS, SaaS.	62099	88.73

III. Operations

18. **Number of locations where plants and/or operations/offices of the entity are situated:**

Location	Number of plants	Number of offices	Total
National	-	3	3
International	-	1	1

19. **Markets served by the entity:**

- a. **Number of locations**

Location	Number
National	PAN India
International	8

- b. **What is the contribution of exports as a percentage of the total turnover of the entity?**

27.30%

c. A brief on types of customers :

Sl. No	Type of Customer	Brief Description
1.	Corporate	The corporate vertical comprises of all non-automotive businesses and entities which integrate digital maps into their applications or offerings in order to build a comprehensive solution. Our corporate customers include new-age, tech-enabled companies as well as traditional businesses across various industry verticals such as Banking, Financial Services and Insurance (BFSI), telecom, FMCG, logistics and transportation, etc.
2.	Automotive OEM's	The automotive vertical includes manufacturers of four-wheelers, two-wheelers and commercial vehicles as well as upcoming class of electric vehicles. Our offerings in the automotive segment enable N-CASE mobility across passenger and commercial vehicles. Some of our key customers in the automotive segment include MG Motor and Hyundai and our key mobility customers include Avis and Safexpress.
3.	Government	Our Government customers includes central, state and local government organisations, ministries, departments and public sector undertakings. Our key government sector offerings include geospatial dashboards for strategic planning, efficient operations and effective management, community health solutions through GIS-based situational awareness for medical emergencies, pandemic management and spatially enabled dashboards to study the health risks and plan mitigation, address standardization and geocoding solutions that place addresses in a location perspective to generate highly desirable location insights, data collection, assessment, demand generation and tax collection with separate modules for internal stakeholders and common citizens and crime analytics through creation of geo-tags, crime patterns with geospatial AI and prediction analytics through locations and modus operandi patterns.
4.	Retail	We provide our maps and technologies to consumers through our MapmyIndia Move App, Maps. MapmyIndia.com internet mapping portal and our MapmyIndia Move GPS-based IoT gadgets.

IV. Employees on standalone basis

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S.No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
EMPLOYEES						
1.	Permanent (D)	502	412	82.07%	90	17.93%
2.	Other than Permanent (E)	354	295	83.33%	59	16.67%
3.	Total employees (D + E)	856	707	82.60%	149	17.40%
WORKERS						
4.	Permanent (F)	NA	NA	NA	NA	NA
5.	Other than Permanent (G)	NA	NA	NA	NA	NA
6.	Total workers (F + G)	NA	NA	NA	NA	NA

b. Differently abled Employees and workers:

Sl. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B / A)	No. (C)	% (C / A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	1	1	100%	0	0
2.	Other than Permanent (E)	0	0	0	0	0
3.	Total differently abled employees (D + E)	1	1	100%	0	0
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)	NIL	NIL	NIL	NIL	NIL
5.	Other than permanent (G)	NIL	NIL	NIL	NIL	NIL
6.	Total differently abled workers (F + G)	NA	NA	NA	NA	NA

21. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B / A)
Board of Directors	10	4	40%
Key Management Personnel	4	0	0%

22. Turnover rate for permanent employees and workers
(Disclose trends for the past 3 years)

	FY 2023-2024 (Turnover rate in current FY)		FY 2022-2023 (Turnover rate in previous FY)		FY 2021-2022 (Turnover rate in the year prior to the previous FY)	
	Male and Female	Total	Male and Female	Total	Male and Female	Total
Permanent Employees	9.75%	9.75%	15.82%	15.82%	19.35%	19.35%
Permanent Workers	NA	NA	NA	NA	NA	NA

V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. (a) Names of holding / subsidiary / associate companies / joint ventures

Sl.No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Vidteq India Private Limited	Wholly owned Subsidiary	100%	No
2	C.E. Info Systems International Inc., USA	Wholly owned Subsidiary	100%	No
3	Gtropy Systems Private Limited	Subsidiary	75.98%	No
4	Kogo Tech Labs Private Limited	Associate	40.17%	No
5	Indrones Solutions Private Limited	Associate	20% (on fully diluted basis)	No

VI. CSR Details

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover (in Rs.) : 253.85 Crores

(ii) Net worth (in Rs.) : 535.21 Crores

VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2023-2024			FY 2022-2023		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	Nil	Nil	Nil	Nil	Nil	Nil
Investors (other than shareholders)	Yes	Nil	Nil	Nil	Nil	Nil	Nil
Shareholders	Yes	Nil	Nil	Nil	25	Nil	
Employees and workers	Yes	Nil	Nil	Nil	Nil	Nil	Nil
Customers	Yes	7411	753	almost 90% complaints were successfully resolved	4260	17	Complaints pending on account of no reply from customers
ValueChain Partners	Yes	Nil	Nil	Nil	Nil	Nil	Nil
Other (please specify)	Yes	N.A	N.A	N.A	N.A	N.A	N.A

The policy on Grievance Redressal Mechanism is available at: https://www.mapmyindia.com/investor/investor_doc/websitedisclosure/GRIEVANCE_REDRRESSAL_POLICY_FOR_STAKEHOLDERS.pdf

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format:

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	Incase of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
Nil	Nil	Nil	Nil	Nil	Nil

Given the nature of the business, this is not directly applicable.

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

Disclosure	P	P	P	P	P	P	P	P	P
Questions	1	2	3	4	5	6	7	8	9
Policy and management processes									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
b. Has the policy been approved by the Board? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
c. Web Link of the Policies, if available	https://www.mapmyindia.com/investor/								
2. Whether the entity has translated the policy into procedures. (Yes / No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	Y	Y	Y	Y	Y	Y	Y	Y	Y
4. Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustees) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	CMMI ML-3 ISO 45001:2018 for our occupational health and safety management systems, ISO/IEC 20000-1:2018 for our information technology service management system ISO/IEC 27001:2013 for our information technology service management system ISO 9001:2015 for our quality management systems ISO 14001:2015 for our environmental management system								
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	By FY2028, out of the potential 5,000 digital and conventional customers, 1000 such companies may adopt maps and location based technologies creating a combined revenue potential of Rs. 1000 crores								
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	The Company achieved a turn over of Rs. 315.61 Crores during the year ended 31.03.2024 and the management targets to achieve the goal of Rs. 1,000 Crores by 2028.								
Governance, leadership and oversight									
7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure): The Company has formulated the policies duly approved by the Risk Management Committee and the same is implemented on regular basis.									
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Mr. Rakesh Kumar Verma, Chairman & Managing Director								
9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes. The Company has formulated Risk Management Committee constituted by the Board of Directors in their meeting held on 27 th July, 2021 which is responsible for decision-making and incorporating sustainability in core business decisions and internal operations. This is a management level committee comprising of 2 senior members across major functions at the Company, chaired by Mr. Rohan Verma, CEO of the Company. The risk management committee shall review these Policies from time to time and to review ESG progress and performance.								

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee									Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P1	P2	P3	P4	P5	P5	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	These policies shall be reviewed by the Risk Management Committee and by the Board during the FY 2024-25.																	
Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances	MapmyIndia strongly believes in conducting business with ethics and integrity, thus it ensures to comply with all regulatory, statutory, and legal requirements and norms as may be applicable to the Company.																	
11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.	P1	P2	P3	P4	P5	P6	P7	P8	P9	No.								

12. If answer to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:

Not Applicable

Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
The entity does not consider the Principles material to its business (Yes/No)	NA	NA	NA	NA	NA	NA	NA	NA	NA
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)	NA	NA	NA	NA	NA	NA	NA	NA	NA
The entity does not have the financial or/human and technical resources available for the task (Yes/No)	NA	NA	NA	NA	NA	NA	NA	NA	NA
It is planned to be done in the next financial year (Yes/No)	NA	NA	NA	NA	NA	NA	NA	NA	NA
Any other reason (please specify)	NA	NA	NA	NA	NA	NA	NA	NA	NA

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

This section is aimed at helping entities demonstrate their performance in integrating the Principles and Core Elements with key processes and decisions. The information sought is categorized as “Essential” and “Leadership”. While the essential indicators are expected to be disclosed by every entity that is mandated to file this report, the leadership indicators may be voluntarily disclosed by entities which aspire to progress to a higher level in their quest to be socially, environmentally and ethically responsible.

PRINCIPLE 1 Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	% age of persons in respective category covered by the awareness Programmes
Board of Directors	1	Understanding the business operations of the Company and interaction with various business leaders of the Company. The Business Leaders were given the target for the coming years.	100%
Key Managerial Personnel	The Company is providing training to the KMP's through the respective Institutes under day-to-day regime for concerned topics.	Key Managerial Personnel	The Company is providing training to the KMP's through the respective Institutes under day-to-day regime for concerned topics.
Employees other than BoD and KMPs	The Company is providing training to the employees by way of induction programs and skill-upgradation from time to time and this has been the continuous process in the Company.	Employees other than BoD and KMPs	The Company is providing training to the employees by way of induction programs and skill-upgradation from time to time and this has been the continuous process in the Company.
Workers	N.A	Workers	N.A

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Nil

Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	NIL	NIL	NIL	NA	NA
Settlement	NIL	NIL	NIL	NA	NA
Compounding fee	NIL	NIL	NIL	NA	NA
Non-Monetary					
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	NIL	NIL	NIL	NA	NA
Punishment	NIL	NIL	NIL	NA	NA

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
NA	NA

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes. MapmyIndia's Code of Ethics and Business Conduct contains guidelines on anti-bribery and anti-corruption. MapMyIndia is committed to upholding the highest moral and ethical standards, and does not tolerate bribery or corruption in any form. The policy is available on the company website at: https://www.mapmyindia.com/investor/mmi_policies/internal_policies/Code_of_Ethics_and_Business_Conduct_MMI.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

Nil

	FY 2023-2024	FY 2022-2023
Directors	Nil	Nil
KMPs	Nil	Nil
Employees	Nil	Nil
Workers	Nil	Nil

6. Details of complaints with regard to conflict of interest:

	FY 2023-2024		FY 2022-2023	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	Nil	Nil	Nil
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	Nil	Nil	Nil	Nil

7. Provide details of any corrective action taken or underway on issues related to fines / penalties/ action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not Applicable.

8. Number of days of accounts payables (Average (Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2023-2024	FY 2022-2023
No. of days of account payables	47	39

9. Open-ness of business:

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

(Rs. in Lakhs)

Parameter	Metrics	FY 2023-24	FY 2022-23
Concentration on Purchases	Purchases from the top 10 trading houses as % of total Purchases.	-	-
	Number of trading houses from where purchases are made from	-	-
	Purchases from the top 10 trading houses as % of total Purchases from trading houses.	-	-

Concentration on Sales	Sales to dealers/distributors as % of total sales	Negligible	
	Number of dealers/distributors to whom sales are made		
	Sales to top 10 dealers/distributors as % of total sales to dealers/distributors.		
Shares of RPTs in	Purchases (Purchases with related parties/total purchases)	4,725	2,213
	Sales (sales to related parties/total sales)	2,516	2,470
	Loan & Advances (Loan & advances given to related parties/ total loan & advances)	-	-
	Investments (investments in related parties/ total investments made)	1,300	1,000

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Total Number of awareness programmes held	Topics/ principles covered under the Training	% age of value chain partners covered (by value of business done with such partners) under awareness programmes
Nil	Nil	Nil

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes, the Code of Conduct for Board of Directors and Senior Management Personnel as well as Code of Ethics and Business Conduct covers the definition of 'Conflict of Interest'. Clause 3 (e) of the Code of Conduct for Board of Directors and Senior Management Personnel and Clause 13 of the Code of Ethics and Business Conduct explains the requirement of not involving in any subject matter which could cause a conflict of interest. The 'WE HEAR' tool is the mechanism followed by the Company where the matter can be raised and sent by email to the CS directly. Later, a team is formed to resolve the conflict.

The relevant provisions are contained in clause 13 of Code of Conduct for Board Members and Senior Management with regards to disclosure of "Conflict of Interest", which are reproduced as under:

Conflicts of interest could arise:

- . Being employed (you or a close family member) by, or being in economic relation with an actual or potential customer, competitor, supplier or contractor.
- . Hiring or supervising family members or closely related persons.
- . Serving as a board member for another company or organization.
- . Owning or having a substantial interest in a customer, competitor, supplier or contractor.
- . Having a personal interest, financial interest or potential personal gain in any company transaction.
- . If co-workers become involved in personal relations with each other, the onus is on the senior employee concerned to bring this to the attention of his or her manager to confirm that there is no conflict of interest, nor will a conflict of interest arise.

PRINCIPLE 2 Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

- Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2023-2024	FY 2022-2023	Details of improvements in environmental and social impacts
R&D	Nil	Nil	N.A
Capex	Nil	Nil	N.A

- Does the entity have procedures in place for sustainable sourcing? (Yes/No)
No,
 - If yes, what percentage of inputs were sourced sustainably?
- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

This guidance is not relevant to the activities of MapmyIndia because it is in the business of service provider, providing various GPS enabled maps, navigation, and does not manufacture any products. For the items utilised in its operations, MapmyIndia has established a detailed procedure for safe end-of-life disposal, recycling, and reuse etc.

- Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

This guidance is not relevant to the activities of MapmyIndia because it is in the business of service provider, providing various GPS enabled maps, navigation, IoT, and connected services solutions and does not manufacture any products which generates plastic wastes. However, the Company is regularly monitoring the process for disposal of the plastics used by the Company for packaging its products.

Leadership Indicators

- Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

The products developed by the Company other than IoT products is permanent in nature and is updated from time to time. Further IoT products being hardware in nature do not have a defined life span. If any maintenance and repairs are required the Company either repairs or replace the same.

NIC Code	Name of the Product and Services	% of total turnover contributed	Boundary for which the life cycle perspective/ assessment was conducted	Weather conducted by independent external agency (yes/No)	Results Communicated in Public Domain (yes/No) If yes provide the web-link
62099	Sale of Services	88.73	N.A.	N.A.	N.A.

- If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Not Applicable.

- Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Not Applicable.

- Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

Not Applicable

5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Not Applicable

PRINCIPLE 3 Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

1. a. Details of measures for the well-being of employees:

Category	% of employees covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent employees											
Male	412	191	46.35	401	97.33%	NA	NA	412	100%		NA
Female	90	24	26.6	86	95.55%	90	100%	NA	NA		
Total	502	215	42.82	487	97.02%	90	17.92%	412	82.07%		
Other than Permanent employees											
Male	295	NA	NA	274	92.88%	NA	NA	295	100%	NA	NA
Female	59	NA	NA	54	91.52%	59	100%	NA	NA	NA	NA
Total	354	NA	NA	328	92.65%	59	16.67%	295	83.33%	NA	NA

b. Details of measures for the well-being of workers:

Category	% of workers covered by										
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent employees											
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Total	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Other than Permanent employees											
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Total	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

c. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	FY-2023-24	FY-2022-23
Cost incurred on wellbeing measures as a % of total revenue of the company	0.41	0.36

2. Details of retirement benefits, for Current FY and Previous FY.

Benefits	FY 2023-2024		FY 2022-2023	
	No. of employees covered as a % of total employees	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	Deducted and deposited with the authority (Y/N/N.A.)

PF	99.0%	Y	99.4	Y
ESI	Nil	NA	Nil	NA
NPS	4.38%	Y	1.56	Y
Gratuity	100%	Y	100%	Y

3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes. The ethos of Mapmyindia is inclusive and diverse, taking pleasure in the representation of people of all ages, genders, and abilities. Wheelchair accessibility is available at the Company's locations, making it simple for those with special needs to get about. The company also offers wheelchairs and special care within the offices for employees in need. Mapmyindia ensures that the employees with disability enjoy right to equality, life with dignity and respect of his or her integrity equally with others.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes. The MapmyIndia Code of Ethics and Business Conduct can be accessed at: www.mapmyindia.com

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent Employees	
	Return of Work Rate	Retention Rate
Males	Nil	Nil
Females	100%	100%
Total	100%	100%

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Employees	The Personnel can raise their grievances as per HR policy of the Company. The mechanism to redress grievances is available at: www.mapmyindia.com
Other than Permanent Employees	

Note: Definition of "Personnel" means any employee of the Company (including outsourced, temporary and on contract personnel), director and / or third-party engaged by or on-behalf of the Company. Personnel covers Directors and Employees as defined hereinafter. which is specified under Whistle Blower Policy given under, 3 (ii) Page No. 2.

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2023-2024 (Current Financial Year)			FY 2022-2023 (Previous Financial Year)		
	Total employees / workers in respective category(A)	No. of employees/ workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees/ workers in respective category (A)	No. of employees/ workers in respective category, who are part of association(s) or Union (B)	% (B / A)
Total Permanent Employees	Nil	Nil	Nil	Nil	Nil	Nil
Male	Nil	Nil	Nil	Nil	Nil	Nil
Female	Nil	Nil	Nil	Nil	Nil	Nil

8. Details of training given to employees and workers:

Training and engagement are an important element for safety awareness. Health and safety training is imparted to employees as a part of the induction module at the time of joining to achieve minimum mandatory health and safety (H&S) competence. Additionally there is Employee Well-being Policy adopted by us which is applicable to all our stakeholders including employees, contractors, customers and visitors at our premises.

Category	FY 2023-2024				
	Total (A)	On Health and Safety Measures		On Skill Upgradation	
		No. (B)	% (B/A)	No. C	% (C/A)
Employees					
Male	412	412	100	412	100
Female	90	90	100	90	100
Total	502	502	100	502	100

Category	FY 2023-2024				
	Total (A)	On Health and Safety Measures		On Skill Upgradation	
		No. (B)	% (B/A)	No. C	% (C/A)
Employees					
Male	401	401	100	401	100
Female	74	74	100	74	100
Total	475	475	100	475	100

9. Details of performance and career development reviews of employees and worker:

Category	FY 2023-2024		
	Total (A)	No. (B)	% (B/A)
Employees			
Male	412	412	100%
Female	90	90	100%
Total	502	502	100%

Category	FY 2022-2023		
	Total (A)	No. (B)	% (B/A)
Employees			
Male	401	401	100%
Female	74	401	100%
Total	475	475	100%

10. Health and safety management system:

- a. Whether an occupational health and safety management system has been implemented by the entity? **(Yes/ No)**. If yes, the coverage such system?

Yes, the Health and Safety Policy covers all MapmyIndians including Trainees, Consultants and Partners. We are certified as compliant with ISO 45001:2018 for our occupational health and safety management systems.

- b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?
- The Company identified hazards, evaluated risks, and maintained a safe working environment by doing so.
 - The Company keeps tabs on internal health and safety performance, events, and serious health occurrences like epidemic risks. It also conducts investigations into those that do occur and works to lessen their frequency and severity by taking reasonable precautions.
 - The Company communicates, involves and actively engages in training all employees on health and safety issues.
- c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)

Given the nature of the business, this is not directly applicable.

- d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)
- Yes, the employees of the Mapmyindia are entitled to use standard company policy for health checkups and health services. Company has tie-ups with hospitals for consulting and has provided access to Doctor 24*7 to all employees/ members. It also provides special granted leave to employees/members who have tested positive for COVID-19.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2023-2024	FY 2022-2023
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	Nil	Nil
	Workers	NA	NA
Total recordable work-related injuries	Employees	Nil	Nil
	Workers	NA	NA
No. of fatalities	Employees	Nil	Nil
	Workers	NA	NA
High consequence work-related injury or ill-health (excluding fatalities)	Employees	Nil	Nil
	Workers	NA	NA

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

At MapmyIndia, occupational health impacts arising from the nature of work environment are key material aspects. Primary among these are ergonomic health impacts, communicable diseases, food safety and commute/business travel safety. Identification and control of risks arising out of unsafe occupational environments and work practices are material aspects. These include issues like health & safety impacts arising out of improper/non-usage of protective personal equipment, unsafe handling methods of waste, among others.

Our Approach is to look at health and safety from a holistic and integrated perspective, covering preventive and mitigation measures.

- Holistic programs are those that meet requirements across life stages and address aspects of both mental and physical well-being of an individual.
- An integrated approach seeks to incentivize behaviours through both organization-facilitated forums/programs and individuals compensation-benefit structures.
- Preventive measures include compliance with management systems and regulations, awareness building, communication and forum for consultation and feedback, including reviews and audits.
- Mitigation measures include post incident response handling and recovery measures. The Administration Team and HR department acts in case of fire alarms, medical situations, and partial and total evacuations of the Company location in question. The Members of these teams receive relevant training on an annual basis.

13. Number of Complaints on the following made by employees and workers:

	FY 2023-2024			FY 2022-2023 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	NIL	NIL	-	NIL	NIL	-
Health & Safety	NIL	NIL	-	NIL	NIL	-

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	There have been no assessments by any entity or statutory authorities or third parties during this period, however we conduct health camps and safety practices internally to ensure the well-being of the employees and consistently ensure that the working condition is conducive.
Working Conditions	

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Not Applicable.

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of

(A) Employees - Yes. Life Insurance is provided as part of the Group Term Life Policy, which provides compensation to the insured person's nominee in case of any death. We maintain insurance coverage under various insurance policies for, among other things, directors' and officers' liability, and medical insurance for our employees including family cover, group term life insurance, as well as group personal accident policy to cover the medical expenses incurred by our employees during hospitalization, for any illness or injury suffered and vehicle insurance. We also maintain insurance policy of unnamed persons and employees deposit linked insurance scheme

(B) Workers - Not Applicable.

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

The Company makes sure that any statutory dues that apply to transactions falling under its purview are deducted and submitted in compliance with the laws currently in effect. The company expects its value chain partners to respect the principles of corporate social responsibility and the ideals of accountability and openness.

3. Provide the number of employees / workers having suffered high consequence work- related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 23-24	FY 22-23	FY 23-24	FY 22-23
Employees	NIL	NIL	NIL	NIL
Workers	NA	NA	NA	NA

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes. The Employees who retire after attaining the retirement age, the Company keeping under consideration Employees past performance and health gives them the option to work as a Consultant.

5. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	Nil, The company expects its value chain partners to respect the principles of the ideals of accountability and openness.
Working Conditions	

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

No corrective action plan has been necessitated regarding the above-mentioned parameters in FY 2023-2024.

PRINCIPLE 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

The stakeholders that could be identified can be employees, shareholders and investors, customers, channel partners, key partners, regulators, lenders, credit rating agencies, communities and non-governmental organizations. Key stakeholders are identified in consultation with the Company's management. The Company understands that a broad and inclusive materiality process, including stakeholder engagement with individual or group of individuals or institutions that adds value to the business chain, is identified as a key stakeholder.

2. List stakeholder groups identified as key for your entity and the frequency of engaging with each stakeholder group.

Key Stakeholders	Whether identified as Vulnerable & Marginalised Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Others	Frequency of engagement (Annually/ Half Yearly/ Quarterly/ Others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Customers	No	Emails, websites, SMS and others	As and when required	MapmyIndia believes and thrives on the benefits and interest of all its shareholders as well as stakeholders. MapmyIndia Stakeholder inclusiveness and feedback is incorporated into company's activities, action plans, and appropriately into policies, as and when required.
People	No	Emails and others	As and when required	
Shareholders & Investors	No	Emails, press-releases, in person meetings, press conferences and others	As and when required	
Alliance Partners	No	Emails, , SMS and others	As and when required	
Community	No	Emails, websites, SMS and others	As and when required	
Vendors	No	Emails, SMS and others	As and when required	
Government and Regulatory Bodies	No	Emails and others	As and when required	

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

One of the crucial methods used by MapmyIndia to determine and rank the most important concerns is materiality.

Through a process that is carried out in cooperation with the company’s management, key stakeholders are identified. Customers, workers, shareholders, investors, government and regulatory authorities, local communities and non-governmental organizations, staffing agencies, alliance partners, and other suppliers are all on the prioritised list. The production of this report then includes a stakeholder engagement activity involving both internal and external stakeholders.

- Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Corporate Governance is core to MapMyIndia business operations and stakeholder consultation plays a vital role in decision making, policy making, and setting strategies and activities for the company. Stakeholder inclusiveness and feedback is incorporated into company’s activities, action plans, and appropriately into policies, as and when required.

- Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

MapmyIndia is committed to the concerns of its stakeholders and strives to maintain good standards of Corporate Social Responsibility (CSR) and Sustainability in its business activities. To meet this commitment, MapMyIndia will respect the rule of law, local communities, and societies at large and will make conscious efforts to enhance the quality of life and environmental sustainability through its CSR and Sustainability programmes.

PRINCIPLE 5 Businesses should respect and promote human rights

Essential Indicators

- Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2023-2024			FY 2022-2023 Previous Financial Year		
	Total (A)	No. of employees worker/s covered (B)	% (B / A)	Total (C)	No. employees/ workers covered (D)	% (D / C)
Employees						
Permanent	502	502	100%	475	475	100%
Other permanent than	354	354	100%	342	342	100%
Total Employees	856	856	100%	817	817	100%
Workers						
Permanent	NA	NA	NA	NA	NA	NA
Other permanent than	NA	NA	NA	NA	NA	NA
Total Employees	NA	NA	NA	NA	NA	NA

- Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2023-2024				FY 2022-2023 Previous Financial Year					
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		Number (B)	% (B / A)	Number (C)	% (C / A)		Number (E)	% (E/D)	Number (F)	% (F / D)

Employees										
Permanent	502	Nil	Nil	502	100%	475	Nil	NA	475	100%
Male	412	Nil	Nil	412	100%	401	Nil	NA	401	100%
Female	90	Nil	Nil	90	100%	74	Nil	NA	74	100%
Other then Permanent	354	Nil	Nil	354	100%	342	Nil	NA	342	100%
Male	295	Nil	Nil	295	100%	291	Nil	NA	291	100%
Female	59	Nil	Nil	59	100%	51	Nil	NA	51	100%
Workers										
Permanent	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Other then Permanent	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

3. Details of remuneration/salary/wages:

a. Median remuneration / wages:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	2	2,25,00,000	Nil	N.A
Key Managerial Personnel	4	1,28,81,250	0	NA
Employees other than BoD and KMP	412	6,00,000	90	6,00,000
Workers	NA	NA	NA	NA

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY-2023-24	FY-2022-23
Gross wages paid to females	8,21,39,268	6,19,41,508
Total wages	51,43,25,068	50,78,80,888
Gross wages paid to females as % of total wages	15.97	12.19

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, MapmyIndia has an internal committee that handles all human rights impacts or issues.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

Sexual Harassment Committee set up to redress complaints received regarding sexual harassment. The Company has also appointed a lawyer as an external Committee member who specializes in the Prevention of Sexual Harassment ("POSH") and protection of Children against Sexual Offences Acts.

With respect to other Human Rights issues, the below mechanism is in place:

- Whistle Blower policy
- Sending the complaint in the form of protected disclosure or contacting any member of the committee formed to redress Sexual Harassment issues.

6. Number of Complaints on the following made by employees and workers:

	FY 2023-2024			FY 2022-2023		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment	Nil	Nil	-	Nil	Nil	-
Discrimination at workplace	Nil	Nil	-	Nil	Nil	-
Child Labour	Nil	Nil	-	Nil	Nil	-
Forced Labour/ Involuntary Labour	Nil	Nil	-	Nil	Nil	-
Wages	Nil	Nil	-	Nil	Nil	-
Other human rights related issues	Nil	Nil	-	Nil	Nil	-

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY-2023-24	FY-2022-23
Total complaints reported under Sexual Harassment of women at workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	Nil	Nil
Complaints on POSH as a % of females employees/worker	Nil	Nil
Complaints on POSH upheld	Nil	Nil

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The business promotes equitable employment opportunities. It offers equal opportunities at all levels of employment in accordance with its code of ethics and business conduct policy, and does not discriminate on the basis of gender, marital status, age, race, national or ethnic origin, colour, religion, or political opinion, disability, sexual orientation, employee representation, special ability, property, birth, or any other status. 25 of the 101 permanent employees employed during the fiscal year were women.

- An awareness session is conducted for all new hires on discrimination and harassment.
- The policy is drafted and shared at the Company's website for reference.
- Dos and Don'ts posters with contact information are posted in all communal areas in case an employee wants to make a complaint.
- Employee can raise concerns or complaints including protected disclosure with the Company Secretary or concerned committee head/members.

The Company has a policy against sexual harassment and a formal process for dealing with complaints of harassment or discrimination. Sexual harassment as it is covered by Anti Sexual Harassment Policy. Sexual Harassment Committee set up for this purpose on the basis of the "Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

As a responsible organization, MapmyIndia has always believed in providing its members with a supportive work environment.

9. Do human rights requirements form part of your business agreements and contracts? **(Yes/No)**

Yes all business contracts and agreements with MapmyIndia are bound by the Code of Conduct, and abiding by the fundamentals of Human Rights.

10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	The Company follows the laws, as may be applicable on it from time to time. The Company has not received any complaints, though no assessment was done by the Company.
Forced/involuntary labour	
Sexual harassment	
Discrimination at workplace	
Wages	
Others – please specify	

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

With a detailed assessment of topics mentioned above related to Human Rights, the Company has followed the applicable laws. Hence, it does not foresee any significant risks/concerns.

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

The Company has not received any grievances or complaints regarding Human Rights Violation neither in FY 2022-23 nor in FY 2023-2024.

The following tools and mechanism were implemented to strengthen the Human Rights Policy in the Company:

- Whistle blower policy allows for anonymous disclosures in the form of Protected Disclosure.
- Whistle Blower policy covers wide range of malpractices that could result in Human Rights Violation.
- The Policy is reiterated to all employees at least once every six months.

2. Details of the scope and coverage of any Human rights due-diligence conducted.

The Company has not conducted due-diligence, however the Company has a Code of Ethics & Business Conduct in place.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

The ethos of MapmyIndia is inclusive and diverse, taking pleasure in the representation of people of all ages, genders, and abilities. Wheelchair accessibility is available at all of the Company's locations, making it simple for those with special needs to get about. The company also offers wheelchairs and special care within the offices for people in need.

4. Details on assessment of value chain partners:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	Nil
Forced/involuntary labour	
Sexual harassment	
Discrimination at workplace	
Wages	
Others – please specify	

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

No corrective action plan has been necessitated on the above-mentioned parameters in FY 2023-2024.

PRINCIPLE 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameters	FY 2023-2024	FY 2022-2023
From renewable sources		
Total electricity consumption (A)	3604.66 GJ	3533.32 GJ
Total fuel consumption (B)	122.96 GJ	58.14 GJ
Energy consumption through other sources (C)	-	-
Total energy consumption (A+B+C)	3727.62 GJ	3591.46 GJ
From non-renewable sources		
Total electricity consumption (D)		
Total fuel consumption (E)		
Energy consumption through other sources (F)		
Total energy consumption (A+B+C+D+E+F)	3727.62 GJ	3591.46 GJ
Energy intensity per rupee of turnover (Total energy consumed /Revenue from operations)	Negligible	Negligible
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed /Revenue from operations adjusted for PPP)		
Energy intensity in terms of physical output		
Energy intensity (optional)- the relevant metric may be selected by the entity		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable.

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 23-2024	FY 2022-2023
Water withdrawal by source (in kiloliters)		
(i) Surface water	146 KI	85 KI
(ii) Groundwater	-	-
(iii) Third party water	-	-
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
Total volume of water withdrawal (in kiloliters) (i + ii + iii + iv + v)	-	-
Total volume of water consumption (in kiloliters)	146 KI	85 KI

Water intensity per rupee of turnover (Total Water consumed / Revenue from operations)	Negligible	Negligible
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	-	-
Water intensity in terms of physical output	-	-
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)
If yes, name of the external agency.

No.

4. Provide the following details related to water discharged:

Parameter	FY 2023-2024	FY 2022-2023
Water discharge by destination and level of treatment (in kiloliters)		
(i) To Surface Water		
No treatment		
With treatment-Please specify level of treatment		
(ii) To Groundwater		
No treatment	-	-
With treatment-Please specify level of treatment	-	-
(iii) To Seawater		
No treatment	-	-
With treatment-Please specify level of treatment	-	-
(iv) Sent to Third-parties		
No treatment	-	-
With treatment-Please specify level of treatment	-	-
(v) Others		
No treatment	-	-
With treatment-Please specify level of treatment	-	-
Total water discharged (in Kiloliters)	-	-

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The company treats any excess and releases it in accordance with DPCC / MCD guidelines; it never discharges untreated sewage. For flushing and gardening, cleaned sewage water and water from a bore well are both utilised. In compliance with the rules set forth by the DPCC, testing is also done once a month.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2023-2024	FY 2022-2023
NOx	NA	NA	NA
SOx	NA	NA	NA
Particulate matter (PM)	NA	NA	NA

Persistent organic pollutants (POP)	NA	NA	NA
Volatile organic compounds (VOC)	NA	NA	NA
Hazardous air pollutants (HAP)	NA	NA	NA
Others– please specify	NA	NA	NA

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)
If yes, name of the external agency.

No.

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY_2023-2024	FY_2022-2023
	Metric tonnes of CO2 Equivalent	NA	NA
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 Equivalent	NA	NA
Total Scope 1 and Scope 2 emissions intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions/Revenue from operations)		NA	NA
Total Scope 1 and Scope 2 emissions intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions/ Revenue from operations adjusted for PPP)		NA	NA
Total Scope 1 and Scope 2 emissions intensity in terms of physical output		NA	NA
Total Scope 1 and Scope 2 emission intensity (optional)– the relevant metric may be selected by the entity		NA	NA

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)
If yes, name of the external agency.

No.

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

No

9. Provide details related to waste management by the entity, in the following format:

Parameters	FY 2023-2024	FY 2022-2023
Total Waste generated (in metric tonnes)		
Plastic waste (A)	NA	NA
E-waste (B)	Negligible	Negligible
Bio-medical waste (C)	NA	NA
Construction and demolition waste (D)	NA	NA
Battery waste (E)	NA	NA
Radioactive waste (F)	NA	NA
Other Hazardous waste. Please Specify, if any. (G)	NA	NA
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	NA	NA
Total (A+B + C + D + E + F + G + H)	Negligible	Negligible

For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	-	-
(ii) Re-used	-	-
(iii) Other recovery operations	NA	NA
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	NA	NA
(ii) Landfilling	NA	NA
(iii) Other disposal operations	NA	NA
Total	Negligible	Negligible

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N)
If yes, name of the external agency.

No.

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Given the nature of business, there is no usage of hazardous and toxic chemicals by the organization.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S.No.	Location of operations/offices	Type of Operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
NA	NA	NA	NA

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year: Given the nature of business, there is no usage of hazardous and toxic chemicals by the organization.

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
NA	NA	NA	NA	NA	NA

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes. MapmyIndia is compliant with all the environmental laws and regulations based on its nature of business

S. No.	Specify the law / regulation/ guidelines which was not complied with	Provide details of the non- compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
NA	NA	NA	NA	NA

Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility / plant located in areas of water stress, provide the following information:

(i) Name of the area

(ii) Nature of operations

(iii) Water withdrawal, consumption and discharge in the following format:

Parameter	FY 2023-2024	FY 2022- 2023
Water withdrawal by source (in kiloliters)		
(i) Surface water	146 KI	85 KI
(ii) Groundwater	-	-
(iii) Third party water	-	-
(iv) Seawater / desalinated water	-	-
(v) Others	-	-
Total volume of water withdrawal (in kiloliters)	146 KI	85 KI
Total volume of water consumption (in kiloliters)	146 KI	85 KI
Water intensity per rupee of turnover (Water consumed / turnover)	Negligible	Negligible
Water intensity (optional) – the relevant metric may be selected by the Entity	-	-
Water discharge by destination and level of treatment (in kiloliters)		
(i) Into Surface water	NA	NA
- No treatment	NA	NA
- With treatment - please specify level of treatment	NA	NA
(ii) Into Groundwater	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(iii) Into Seawater	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(iv) Sent to third-parties	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
(v) Others	NA	NA
- No treatment	NA	NA
- With treatment – please specify level of treatment	NA	NA
Total water discharged (in kiloliters)	NA	NA

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Given the nature of business, this is not applicable.

Parameter	Unit	FY 2023-2024	FY 2022-2023
Total Scope 3 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 Equivalent	NA	NA
Total Scope 3 emissions per rupee of turnover		NA	NA
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity		NA	NA

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No.

- With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not Applicable.

- If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format: Not Applicable

S.No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
NA	NA	NA	NA

- Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Our operations are subject to various risks including defects, malfunctions and failures of technology infrastructure, fire, riots, strikes, explosions, accidents and natural disasters.

We have insurance coverage for tangible assets which covers, Fire & Special Perils & Earthquake Contents , Fire & Special Perils & Earthquake addl. Expenses on rent , Burglary & Housekeeping ,Plate Glass , Money in transit, Infidelity/ dishonesty info, public liability worth Rs. 10.08 crores. Company also has professional indemnity insurance and D&O, each worth Rs. 50 Crores while a coverage of CGL insurance worth Rs. 10 crores.*

- Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

Not Applicable.

- Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Not Applicable.

***However, our operations are dependent on various information technology systems and applications which may not be adequately supported by a robust business continuity plan, which could seriously impact our business in the event of a disaster of any nature. Although we continue to devote resources and management focus, there can be no assurance that these programs will operate effectively.

PRINCIPLE 7 Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

- Number of affiliations with trade and industry chambers/ associations.: 8
 - List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

S. No.	Name of the trade and industry chambers/associations	Reach of trade and industry/chambers/associations (State/National)
1	Federation of Indian Chambers of Commerce & Industry (FICCI)	National
2	Confederation of Indian Industry (CII)	National
3	Internet and Mobile Association of India (IAMAI)	National
4	Indian Space Association (ISpA)	National
5	NASSCOM: The National Association of Software and Service Companies	National
6	Advanced Driver Assistant Systems Interface Specifications (ADASIS)	International
7	Traveller Information Services Association (TISA)	International
8	Navigation Data Standard	International

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of authority	Brief of the case	Corrective action taken
Nil, No adverse order received in the last financial year		

Leadership Indicators

1. Details of public policy positions advocated by the entity:

S. NO.	Public Policy Advocated	Method resorted for such advocacy	Weather information available in public domain (Yes/No)	Frequency of review by Board (Annually/Half Yearly/Quarterly) other please specify	Web link, if available
Nil					

PRINCIPLE 8: Businesses should promote inclusive growth and equitable development.

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and Brief of details of project	SIA Notification No.	Date of Notification	Weather conducted by independent external agency(Yes/No)	Result communicated in public domain	Web link, if available
The provisions of Social Impact Assessment as mentioned under Section 135 of the Companies Act, 2013 is not applicable on any of the CSR projects of the Company.					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is going	State	District District	No of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (in INR)
Not Applicable.						

3. Describe the mechanisms to receive and redress grievances of the community.

Not Applicable.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2023-2024	FY 2022-2023
Directly sourced from MSMEs/ small producers	73.21%	17.85%
Sourced directly from within the district and neighbouring districts	26.79%	82.15%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost:

Location	FY-2023-24	FY-2022-23
Rural	-	-
Semi-urban	-	-
Urban	1.84	2.15
Metropolitan	98.15	97.85

(Place to be categorized as per RBI Classification System - rural / semi-urban / urban / metropolitan)

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Not applicable

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

Not applicable

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No.

(b) From which marginalized /vulnerable groups do you procure?

NA

(c) What percentage of total procurement (by value) does it constitute?

NA

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S. No	Intellectual Property based on traditional knowledge	Owned/acquired (Yes/ No)	Benefits shared (yes/ No)	Basis of Calculating basis of share
Not applicable				

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the case	Corrective action taken
Not applicable		

6. Details of beneficiaries of CSR Projects:

S. No	CSR Projects	No. of Persons Benefited from CSR Projects	% of Beneficiaries from Vulnerable and Marginalised Groups
1.	Road Safety awareness programme	Road Safety awareness was conducted for following: 1. G20 Delhi Summit, 2023 2. Moto GP & UP International Trade Show event in Noida 2023 3. Deepotsav event, Ayodhya 4. Republic day parking, traffic & route 5. Bharat Mobility Global expo 2024	The goal of MapmyIndia is to actively assist major socio-economic growth in India and make it possible for a sizable number of individuals to take part in and profit from that development. This is based on the idea that development and expansion are only successful when they lead to greater access to opportunities and favourable outcomes for a larger segment of society. All of our CSR projects, are intended to benefit the impoverished and members of the society's marginalised and vulnerable groups in one way or the other.
2.	Har Ghar Tringa Campaign	MapmyIndia was a part of incredible accomplishment is that over 6 crore Tiranga selfies have been posted to the Har Ghar Tiranga website to far. The hybrid programme envisioned a physical and emotional connection with the flag in a personal context, as well as a collective celebration and amplification of patriotic fervour through the act of uploading a selfie on the special website created for this initiative.	
3.	Education & research	This cannot be measured however, MapmyIndia provides financial support for education and Research & Development to IIT Roorkee.	

PRINCIPLE 9 Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

We have 4 channels to receive consumer complaints and feedback.

- **Contact Form on Website** (We revert to customer via call/email post sending the relevant query to relevant department, Inquiry information gets logged in our CRM)
- **Call** (We understand the concern from customer, connect him to relevant team and provide FCR (first call resolution) and if FCR is not provided we raise a service ticket into CRM and inform customer.

- **Email** (We collect the required mandatory information to resolve the complaint, if required an additional information we connect with customer and send an email to customer post resolution)
- **Chat** (We collect the required information and pass to relevant team for resolution and if required we suggest them the correct department information over chat)

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turn over
Environmental and social parameters relevant to the products	Nil
Safe and responsible usage	Nil
Recycling and/or safe disposal	Nil

3. Number of consumer complaints in respect of the following:

	FY 2023- 2024			FY 2022-2023		
	Received during the year	Pending resolution at the end of year	Remark	Received during the year	Pending resolution at the end of year	Remark
Data Privacy	0	0	Nil	0	0	Nil
Advertising	0	0	Nil	0	0	Nil
Cyber-security	0	0	Nil	0	0	Nil
Restrictive Trade Practices	0	0	Nil	0	0	Nil
Unfair Trade Practices	0	0	Nil	0	0	Nil
Others*	7411	753	almost 90% complaints were successfully resolved	4260	17	Complaints pending on account of no reply from customers

* Devices within/Out of warranty cases

4. Details of instances of product recalls on account of safety issues:

Not Applicable.

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? **(Yes/No)** If available, provide a web-link of the policy.

Yes. MapmyIndia’s website contains guidelines on cyber security and risks related to data privacy. MapMyIndia is committed to upholding the highest moral and ethical standards, and does not tolerate cyber fraud and mitigates risks related to data privacy. The link is available at MapmyIndia’s website and can be accessed at <https://www.mapmyindia.com/>.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services.

The Company had no such incidents in the FY 2022–2023. However, the Company played a key role in developing the following measures:

- All new and departing employees must sign an agreement including terms relating to IP protection.
- User sensitivity
- Improving overall data privacy and cyber security by the use of strict technological restrictions, such as the introduction of data categorization and labelling.

7. Provide the following information relating to data breaches:
 - a. Number of instances of data breaches; Nil
 - b. Percentage of data breaches involving personally identifiable information of customers; Nil
 - c. Impact, if any, of the data breaches ; NA

Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information relating to products and services provided by the Company is available on the Company's website, <https://www.mapmyindia.com/>.

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

We educate our customer at each step about the safety and responsible usage of products

- Terms and Conditions (TnC's) mentioned in our Quotations and Purchase Orders released by customers.
- Its available everywhere on website under – Important Info *
- Also they can get more information under download category for branding guidelines too**

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

The Company educate its customer at each step before disruption/discontinuation of essential services:

- The Company informs its customer via different channels before discontinuation of services in case of renewal recharge for IoT & Telematics devices (we send WA messages, email and calls).
- The Company send the customer threshold notifications at 80% usage, 90% usage and 100% usage so that customer can reach out to MMI for increase in API daily limit if needed as per traffic increase on their website/application.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

The Company provides the requisite information as required under various laws applicable to the Company.